



# Terms and Conditions

The following booking conditions forms the basis of your contract with Issa Yoga Vibes ("we", "us", and "our"). You are strongly advised to read this in full and carefully as they set our respective rights and obligations. By booking a retreat/trip/event with us, we are entitled to assume that you have had the opportunity to read and have read all booking conditions and agree to them.

These booking conditions only apply to the trip arrangements in which you booked with us, and we agree to provide or perform (as applicable) as part of our contract with you. All references in these booking conditions to "retreat", "trip", "class", "event", "contract", or "arrangements" mean such arrangements unless otherwise stated. References to "departure" mean the start date of these arrangements.

**ALL PAYMENTS ARE NONREFUNDABLE AND NON-TRANSFERABLE.** By booking, you accept the terms that, **we ONLY offer potential In-House TRAVEL VOUCHERS** for future travel within 18 months of the departure date found only on our website. **We do not offer refunds.**

An In-House Travel Voucher means we would allow you to use your payments toward other events on our site.

The above ONLY applies IF: The event is cancelled for any reason, that is to no fault of your own. This includes pandemics, ACTS of GOD, War, or unforeseen circumstances.

We offer and encourage the use of our installment plan with the final payment due **8 weeks prior to departure**. Bookings made within 6 weeks of departure required immediate full payment. If, for any reason, the balance (including any surcharge where applicable) is not received by the due date, we reserved the right to treat the booking as cancelled by you. If we do not cancel straight

**Travel Insurance:** It is essential that you have adequate and appropriate cover for your trip including any adventurous activities such as trekking at altitude. Note that most of our trips do not require the use of climbing ropes and are all supervised. It is important to have adequate insurance which will cover cancellation costs from the date of booking as well as medical expenses (including evacuation and repatriation). If you travel against FCO advice, the validity of your insurance policy may be affected. Please read your policy



details carefully and take them with you on your trip. It is your responsibility to ensure that the insurance cover you purchase is suitable and adequate for your particular needs.

**Health:** Except as disclosed in your retreat questionnaire, you are taken to confirm at the time of booking that you are in good health, physically capable of undertaking all aspects of the trip, and unaware of any reason why you may be unsuited to taking part or may be likely to suffer illness or injury during the trip, considering its challenges and purposes. If you are unable to give for this confirmation for any reason or have any medical condition or disability which may affect your trip, you must contact us before you submit your application form so that we can assist you in considering the suitability of the trip for you.

If any information given in the application form or medical questionnaire is shown to be materially incorrect or incomplete, we reserve the right to cancel your booking or terminate your participation in the trip, depending on when we become aware of the true position. In this situation, cancellation charges as set out minus a 25% cancellation fee will apply and we will not be responsible for any costs or expenses incurred as a result.

## COVID19 Terms\*

As a safety measure and to ensure that we are not affected by the effects of the COVID19 Pandemic and the rapid changes in travel requirements, please ensure you have received all your vaccinations at least 5 days before departure, along with proof of negative COVID19 test.

We do understand completely your hesitations with being vaccinated, however, please do not book any international retreat if you do not plan to show proof of vaccination and a negative COVID19 test.

Some domestic (US) locations do not require vaccinations, however, if there are any governmental changes to requirements and mandates are enacted and you do not comply, you agree to accept an in-house travel voucher for future travel, which must be used within 18 months of the original departure date. If there are event postponements or itinerary change due to COVID19, we ONLY offer potential TRAVEL VOUCHERS for future travel within 18 months of the day of original departure. We do not offer refunds. PLEASE NOTE: THIS COVID POLICY SUPERSEDES OUR CURRENT TERMS & CONDITIONS IF THE CHANGES TO OUR EVENTS ARE RELATED TO PANDEMIC.



The above requirements are also in line with the current trends of the travel industry.  
Thank you for understanding and complying in advance.